

Electronic Acknowledgement Receipt

EFS ID:	7144318
Application Number:	09804728
International Application Number:	
Confirmation Number:	2029
Title of Invention:	Method and apparatus for internet customer retention
First Named Inventor/Applicant Name:	Kannan Srinivasan
Customer Number:	35195
Filer:	Stanley D. Ference/Audrey Riddle
Filer Authorized By:	Stanley D. Ference
Attorney Docket Number:	696.005
Receipt Date:	04-MAR-2010
Filing Date:	13-MAR-2001
Time Stamp:	17:19:31
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	no
------------------------	----

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part/.zip	Pages (if appl.)
1	Letter Requesting Interview with Examiner	696-005-InterviewRequestForm-030410.pdf	1418641 d82f9401676514a1ef292520dd5d7966fe0 6c18	no	2

Warnings:

Information:

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.